

MANUAL HANDLING SKILL SET



SKILL SET OVERVIEW

1. SKILL SET SUMMARY

- National code/title:
- HLTWHS002 Follow safe work practices for direct client care (Manual Handling Skill Set)
- Industry relevance:
- Learn how to follow safe work practices for direct client care, building the skills and knowledge required for a worker to participate in safe work practices to ensure their own health and safety, and that of others in work environments that involve caring directly for clients. It has a focus on maintaining safety of the worker, the people being supported and other community members; and includes information on how to:
 - follow safe work practices for direct client care
 - follow safe work practices for manual handling
 - follow safe work practices for infection control
 - contribute to safe work practices in the workplace; and
 - reflect on own safe work practices.
- Recommended skills:
- This workshop is suitable for current healthcare sector employees or anyone seeking a professional development opportunity to stay compliant, informed, and safe at work.
 - Students will be expected to have a commitment to all assessment requirements and an ability to meet the competencies in this training package.
- Required materials and Equipment
- Access to computer, laptop or device. Access to the internet.
 - For best performance, you should access Canvas (our eLearning platform) with a computer that supports the most recent browser versions. It is recommended to use a computer five years old or newer with at least 1GB of RAM. For more information on recommended settings, supported browsers and mobile specifications, please visit: <https://community.canvaslms.com/t5/Canvas-Basics-Guide/What-are-the-browser-and-computer-requirements-for-Canvas/ta-p/66>
 - All students will need to wear enclosed footwear and appropriate clothing for undertaking physical manual handling activities.

2. SKILL SET COMPONENTS

To successfully complete the skill set, one unit of competency must be completed.

- Core units (1):
- The core unit of this skill set is compulsory for all learners:

1. HLTWHS002	Follow safe work practices for direct client care
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ASSESSMENT

3. ASSESSMENT REQUIREMENTS

Assessment tasks:

- Assessment is generally progressive with multiple assessment tasks to be completed for each unit of competency. Assessment tasks and methods will vary from unit to unit and may include a combination of online computer-based learning, theory and practical demonstrations. The Unit contains learning content, case studies, formative assessments and learning checkpoints.

Task submission:

- Assessment tasks must be submitted by the due date unless an extension has been granted. Students are entitled to two re-submissions per item following an initially inadequate assessment.

INDUCTION AND SUPPORT

4. INDUCTION AND SUPPORT

Pre-enrolment:

- By completing pre-enrolment assessment prior to enrolling in this qualification, you will be assisting us to evaluate your suitability for the course and to tailor support services to meet your individual needs. A Student Support Officer will review your pre-enrolment information and, if appropriate, contact you to discuss options to assist you to participate productively in the course.

Course induction:

- An induction session to be held at the outset of the course comprises an overview of the industry, including relevant legislation, and covers course content, delivery and assessment arrangements and course completion requirements. A general orientation to college facilities, rules and safety procedures is also provided.
- Orientation to our online learning management system will also be provided by the trainer.

Individual support:

- Your trainer can provide email and telephone support throughout the course. All enrolled students also have access to a Student Support Officer who can provide advice and assistance or facilitate external support.

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CERTIFICATION ARRANGEMENTS

5. AWARDS ISSUANCE

- Course completion:
- A qualification testamur and transcript will be issued by ACE Community Colleges upon successful completion of course requirements, provided that all administrative requirements have been met and course fees are paid in full. In these circumstances, certificates will be issued within 30 days.
- Partial completion:
- Where a student does not complete all components, a statement of attainment listing units successfully achieved will be issued by ACE Community Colleges within 30 days of course completion as long as all outstanding fees have been paid.

ENROLMENT INFORMATION

6. ENROLMENT APPLICATION

- Application:
- Enrolment is contingent upon your application being accepted. Factors considered in the evaluation of enrolment applications include meeting programme entry requirements and acceptance of the terms of enrolment.
- Unique student identifier (USI):
- It is a condition of enrolment in any nationally recognised training (accredited) programme that you supply us with your unique student identifier (USI). If you don't already have one you can apply for one online at www.usi.gov.au. Further information on the national USI system is available from college administration.
- Confirmation:
- Enrolment is confirmed upon payment of the full amount for this course which is \$225.

7. FEES AND SUBSIDIES

- Full fee:
- \$225
- Subsidies available:
- N/A
- About fees:
- The course fees specified above are fully inclusive of all textbooks, learning materials, tuition costs and support services for the advertised duration of the course.

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CANCELLATIONS AND REFUNDS

8. CANCELLATIONS AND REFUNDS

Course cancellation:

- Students are entitled to a full refund, without deduction, if a course is cancelled by us for any reason prior to its commencement.
- If ACE Community Colleges, closes or ceases to deliver any part of the course in which you are enrolled we will work with you to refund the part of the course yet to be delivered, transfer you to another similar course acceptable to you at no cost, find options for your transfer to another provider.

Student withdrawal:

- Fees paid will be refunded where written notice of withdrawal is provided at least five working days prior to course commencement. Note that \$50 will be deducted from the refund amount to cover administration costs.
- Students wishing to cancel fewer than five working days prior to their course commencing, or at any time after commencement, are not entitled to a refund although a partial refund may be paid at the discretion of the local college manager where exceptional circumstances can be demonstrated. All such requests must be in writing.

Changes:

- If there are any changes to your enrolment or to the information under which you were enrolled that affect you, we will advise you as soon as possible. This includes changes to the ownership of the College, or to any training delivery arrangement such as a third-party or other services.

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FURTHER INFORMATION

9. ACE STUDENT HANDBOOK

Student handbook:

- Our *Student Handbook* is available to all prospective students and may be obtained at or prior to enrolment from any of our colleges or downloaded from our website. The *Student Handbook* reflects our policies and contains information on the enrolment process, skills recognition, participation in training and assessment, support services, fees and refunds, rules and regulations and a range of general information.
- While our Student Handbook also contains the specific details of the our complaints and appeals process, it can also be accessed on our website at <https://www.acecolleges.edu.au/students/>

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DELIVERY

10. DELIVERY ARRANGEMENTS

Course Duration

Maximum duration: 1 day
Connected Learning course structure:

Component	Information	Total Course
Workshops	Face to face workshop 9.30am – 4.30pm	1 day (7 hours)
Self-directed learning	Theory assessments	7 hours
		14 hours

This is a one day only course combining online computer-based learning, theory and practical skills. All students will need to wear enclosed footwear and appropriate clothing for undertaking physical manual handling activities.

Mode of delivery

Stage 1: Face-to-face learning workshop, in a simulated workplace environment.

Delivery location:
ACE Community Colleges
59 Magellan Street
Lismore NSW 2480

Stage 2: Theory assessments to be completed by students online and in their own time.